

HKUST International Summer Campus REFUND POLICY

All fees paid are non-refundable and non-transferrable except when your enrolled course is cancelled or when the schedule/offering session of your enrolled course is changed by HKUST.

When Your Enrolled Course is Cancelled

HKUST reserves the right to cancel a course if it has not enrolled enough students before the beginning of course instruction. The instructor may also cancel a course based on their internal criteria. In the case of a course cancellation, enrolled students will have the following options:

- Transfer to another course, subject to availability, no scheduling conflicts, and the fulfilment of any pre-requisites and co-requisites; or
- Receive a refund of your fees paid.

When the Schedule/Offering Session of Your Enrolled Course is Changed

HKUST reserves the right to modify the schedule or offering session of a course. If such a change prevents an enrolled student from taking the course due to scheduling conflicts with another enrolled course, or if the course is no longer offered during the student's intended study period at HKUST, the student will have the following options:

- Transfer to another course, subject to availability, no scheduling conflicts, and the fulfilment of any pre-requisites and co-requisites; or
- Receive a refund of your fees paid.

Appeals for Refund

Appeals will be denied for reasons related to perceived quality of instruction, dissatisfaction with a course, dropping courses to avoid academic penalties, financial hardship, missing a deadline, and misunderstanding or failure to review the Refund Policy. HKUST holds the authority to make final decisions on any disputes that may arise.

Refund of Online Credit Card Payments

If your fees have been paid with online credit card payment, and you are eligible to receive a refund, you will receive a refund back to the same credit card. It is not possible to refund to a different credit card or to other methods. The final amount received may be affected by currency conversion and other charges incurred by the bank. Please expect around 8-10 weeks for credit card refunds.